

Home Repair Resources

Energy Assistance / Utility Bills

Low-Income Home Energy Assistance Program (LIHEAP)

- Can help qualifying low-income households pay heating and energy costs.
- Residents living inside the City Limits of Tacoma
- Website: <https://mdc-hope.org/liheap-2023/>
- Phone: **253-572-5557**

Low-Income Household Water Assistance Program (LIHWAP)

- Temporary emergency program that provides funds to assist low-income households with water and wastewater bills that are disconnected or are in imminent threat of disconnection.
- Residents living inside the City Limits of Tacoma
- Website: www.mdc-hope.org/
- Phone: **253-572-5557**

Energy Assistance Program (EAP)

- Can help qualifying low-income households pay heating and energy costs.
- Pierce County residents outside of the City of Tacoma
- Website: www.piercecountywa.gov/1280/Energy-Assistance
- Phone: **253-798-4328**

Water Assistance Program (WAP)

- Temporary emergency program to help low-income families pay overdue drinking water and wastewater bills.
- Pierce County residents outside the City of Tacoma
- Website: www.piercecountywa.gov/7615/Water-Assistance-Program
- Phone: **(253)-798-4328**

Tacoma Public Utilities - Bill Credit Assistance

- Qualifying households receive a monthly automatic bill credit for all services, regardless of payment. Eligibility and application details on website.
- Website: www.mytpu.org/payment-billing/payment-information/payment-assistance/
- Phone: **253-502-8600**

Tacoma Public Utilities - Discounted Utility Rate

- Discounts on electricity, drinking water, solid waste, recycling, etc. Must be 62 or receive state/federal disability income and be below income threshold. Eligibility and application details on website.
- Website: www.mytpu.org/payment-billing/payment-information/payment-assistance/
- Phone: **253-502-8600**

Puget Sound Energy - Assistance Programs

- Multiple programs to help low-income households reduce and/or afford their energy bills.
- Website: www.pse.com/account-and-billing/assistance-programs

Furnace / HVAC / Water Heaters

Tacoma Public Utilities Grant & Loan programs

- Loans, grants, and incentives to upgrade/replace things like windows, heat pumps, duct sealing, heat pump water heaters, insulation, and more. Only provides funding, you have to find your own contractor.
- Website: www.mytpu.org/ways-to-save/residential-incentives/
 - Menu on the left side of the page. Click on “Incentive Forms and Program Documents” to learn more.
- Phone: **253-502-8368**

Puget Sound Energy Rebate Programs

- Provides rebates for energy-efficient upgrades like appliances, lighting, heating systems, insulation and more.
- Website: www.pse.com/rebates
- Phone: **800-562-1482**

Plumbing / Sewer / Septic System

City of Tacoma Sewer Conservation Loan:

- Provides loans at low interest rate (minimum 4%) \$1,000 - \$10,000 for sewer repairs. Must qualify based on credit score. Application forms and lots more info are available on the website.
- Website: www.cityoftacoma.org/government/city_departments/environmentalservices/sewer_conservation_loan_program
- Phone: **253-502-2255**

Tacoma Public Utilities Water Grants & Loans

- Provides loans or grants (for income qualifying clients) to have leaky water lines replaced. Has an application that can be filled out online or mailed in.
- Website: www.mytpu.org/community-environment/projects/advanced-meters/water-grants-and-loans/
- Email: WaterGrantLoan@cityoftacoma.org
- Phone: **253-502-8058**

Tacoma/Pierce County Health Department Clean Water Loan program

- Information and financial assistance for septic system maintenance and repair.
- Website: www.tpchd.org/healthy-homes/septic-systems/operation-and-maintenance-of-your-system
- Email: cleanwater@craft3.org
- Phone: **888-231-2170**

Diagnostics:

- Erick Gray: flyorion2001@yahoo.com

Weatherization

Pierce County Weatherization

- Provides services like window replacement, insulation, furnace repair, energy use reduction, and more. Additional programs for clients with COPD or asthma.
- Website: www.piercecountywa.gov/1290/Home-Weatherization
- Phone: **253-798-4400**

City of Tacoma Weatherization Program - MDC

- Helps with energy use management through furnace repairs, window replacements, insulation, improving indoor air quality. Can work on owner-occupied or rental units.
- Website: www.mdc-hope.org/weatherization/
- Email: weatherization@mdc-hope.org
- Phone: **253-593-2336**

Lawncare, Painting, Small Volunteer-Led Projects

Our Savior Lutheran Church – Faith in Action

- Faith in Action is a group of volunteers from Our Savior Lutheran Church who get together to serve the Summit-Waller area of Pierce County. Community Action Teams can tackle almost any job for those who lack the means or the know-how: e.g., safe handrails, heavy lifting, yard work for seniors, painting, plumbing, and more.
- Online Application: www.docs.google.com/forms/d/e/1FAIpQLSdz8ylqknvEShBeF2rftPqTc892JRq4q-O9npogAlBfcb2Jw/viewform

Associated Ministries – Paint Tacoma Pierce County Beautiful

- Paint Tacoma Beautiful (PTB) organizes volunteer crews each summer to paint the exteriors of homes of low-income, elderly and disabled homeowners within Tacoma City Limits.
- Website: www.associatedministries.org/supportive-services/paint-tacoma-beautiful/

all other Home Repair

City of Tacoma Residents

Home Rehabilitation Loan Program

- This program is available to low and moderate-income owners of single-family homes in Tacoma. One-percent interest loans up to \$50,000 are available.
- Website: www.cityoftacoma.org/government/city_departments/community_and_economic_development/housing_division/home_rehabilitation
- Email: SingleFamilyRehab@CityofTacoma.org
- Phone: **253-591-5667**

Rebuilding Together South Sound

- Critical home repairs for low-income households in Tacoma, Pierce County, Federal Way, and Auburn.
- Website: www.rebuildingtogether.org/find-help
- Email: info@rebuildingtogether.org
- Phone: **253-238-0977**

Catholic Community Services

- Variety of services for seniors and people with disabilities, including housing, home care, home repair, yard work, and home healthcare. Also has links to mental health resources, resources for seniors, and more.
- Website: www.ccsww.org
- Phone: **235-383-3697** (Pierce County location)

City of Lakewood Residents

Lakewood Housing Assistance

- Resources for minor and major home repair, rent assistance, and more.
- Website: www.cityoflakewood.us/community-housing-programs/
- Phone: **253-983-7754** (Home Repair program)

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- Phone: **235-383-3697** (Pierce County location)

Pierce County (outside of Tacoma or Lakewood city limits)

Pierce County Home Repair Program

- Provides grants for home repair for low-income homeowners in Pierce County. Residents of Tacoma, Lakewood, and Bonney Lake are not eligible. See the website for eligibility information and online application.
- Website: www.piercecountywa.gov/1283/Home-Repairs
- Phone: **253-798-4400**

Pierce County Home Rehabilitation Loan Program

- Provides low-interest loans of up to \$80,000 for major home repair. Loans for disability modifications up to \$10,000 are provided at 0% interest and are forgiven over seven years. Eligibility and application information is available on the website.
- Website: www.piercecountywa.gov/3093/Home-Rehabilitation-Loan-Program
- Phone: **253-798-6935**

USDA Rural Home Repair Grant/Loan Program

- Provides loans to very-low-income homeowners to repair, improve or modernize their homes. Provides grants to elderly very-low-income homeowners to remove health and safety hazards. **Only applies to specific eligible rural addresses.**
- Website: www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants
- Phone: **360-704-7700** (USDA WA state office in Olympia)

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Outside of Pierce County

City of Auburn Housing Repair Program

- www.auburnwa.gov/city_hall/community_development/community_services/housing_repair

City of Federal Way Housing Repair Program

- www.cityoffederalway.com/page/community-services-division-0 (scroll all the way down)

Kitsap Home Rehabilitation Program

- www.housingkitsap.org/home-ownership-assistance

Sound Generations – list of home repair programs in Seattle/King County

- www.soundgenerations.org/home-repair-programs/

Seattle/King County Habitat for Humanity Home Repair Program

- www.habitatskc.org/what-we-do/home-repairs/

King County Housing Authority - Weatherization

- www.kcha.org/wx

King County Housing Repair Program

- www.kingcounty.gov/depts/community-human-services/housing/services/housing-repair.aspx

Snohomish County Home Repair Resources

- Snohomish County Habitat: www.habitatsnohomish.org/homerepairs/
- Snohomish County Energy Services: www.snohomishcountywa.gov/6236/Residential-Services
- Homage (nonprofit service provider for seniors including minor home repair): www.homage.org/home-repair/

General Resources

Washington 2.1.1

- Helps you connect to community resources statewide.
- **Dial the number 211**
- Website www.wa211.org/

Adult Protective Services

- **Adult Protective Services (APS)** investigates anonymous reports about abuse, abandonment, neglect, exploitation and the self-neglect of vulnerable adults in Washington State. Collaborates with other agencies to offer services including emergency shelter, food, medical care, personal assistance, counseling, and more.
- Not sure if someone is considered a vulnerable adult? Report your concerns anyway, APS will determine need.
- Website: www.dshs.wa.gov/altsa/adult-protective-services (find more information, file a report online)
- Phone: **1-877-734-6277**

Behavioral Health Pierce County

- For a non-life threatening but urgent behavioral health crisis, **please call 9-8-8 or text 741-741.**
- Anyone can call the Crisis Line – for themselves, a family member or friend. An emotional or mental health crisis can leave you feeling helpless, hopeless and alone. BHPC wants you to know that there is help, there is hope.

for Seniors

MultiCare's Celebrate Seniority

- **Senior Friend Program (SFP)**- promotes social engagement of older adults in Pierce County by pairing volunteers with older adults aged 60 + who are homebound and socially isolated. Participants may receive in person visits, transportation, and activities.
- **The Care Pairs Program**- offers tools, guidance, and encouragement for volunteer caregivers. Caregivers will receive weekly check-ins from staff and help with resources, safety tips, and a listening ear.
- Phone: **253-697-3005**
- Email: wendy.morris2@multicare.org for more information or to complete an intake form.

Pierce County Aging and Disability Resource Center

- Range of services to help low-income seniors and people with disabilities. Can connect you with case managers, healthcare services, family caregiver support, and more.
- Website: www.piercecountywa.gov/1986/Aging-and-Disability-Resources
- Phone: **253-798-4600**

Pierce County Assessor Senior/Disabled Persons Property Tax Exemption

- This program is available to citizens who are at least 61 years old on December 31 of the year they apply or retired from regular gainful employment by reason of a disability, with an income of \$35,000 or less.
- Website: www.piercecountywa.gov/702/Senior-Citizens-Or-People-with-Disabilit
- Phone: **253-798-2169**

Where to Turn Guide (The Senior Scene)

- WTT is a resource guide for seniors covering wide range of topics. Published yearly by Lutheran Community Services. Available as PDF or physical copies for Pierce, King, and Kitsap counties.
- Website: www.seniorscene.org/

Windermere Ready Program

- Program that allows sellers to borrow a portion of the equity in their current home to make improvements to the property in anticipation of listing it for sale.
- Phone: **360-359-0998**
- Email: wingcollaborative@gmail.com

for People with Disabilities

Pierce County Assessor Senior/Disabled Persons Property Tax Exemption

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- Website: www.piercecountywa.gov/1986/Aging-and-Disability-Resources (scroll down to ‘Services’ for specific information)
- Phone: **253-798-4600**

for Veterans

Pierce County Veterans Service Offices

- List of places to call in the county, including AMVETS and several VA offices.
- Service Officers are like care navigators. Can help veterans figure out what benefits they may be eligible for through the VA and help with applications to the VA.
- Website: www.piercecountywa.gov/3427/Veterans-Service-Offices

Financial Counseling & Services

Sound Outreach

- Financial counseling and other services for low-income Pierce County residents.
- Website: www.soundoutreach.org
- Phone: **253-593-2111**

NW Justice Project

- CLEAR hotline is toll free legal hotline for low-income people
- Phone: **888-201-1014**